

Managing the applications that run your business is an operational task that keeps your team from focusing on designing and implementing new technologies that have the potential to transform the business.

With **Oakwood's Application Managed Services**, you can depend on Oakwood to keep the applications running, while you focus on strategic initiatives, becoming progressive instead of reactive while keeping and exceeding your service level agreements to the business.

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### ***What is Application Managed Services?***

In response to our clients, Oakwood has established a managed applications services platform that allows us to proactively manage and monitor the key applications on which our clients depend. Backed by Oakwood's broad and deep expertise across the Microsoft Stack, clients are able to redeploy resources to focus on transformational technologies while Oakwood's team "keeps the lights on".

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### **Managed Services for SharePoint**

- SharePoint Content Database status
- Web analytics reports
- Timer job status
- Server Internals (CPU, memory, temperature, disk array)
- Verify automatic services on startup
- Disk space thresholds
- CPU and memory utilization
- System, Security and Application log exceptions
- System volume free space and notification of low space on data volumes
- Microsoft security/critical updates
- Backup/Virus Checking
- SharePoint application alerts escalated to the client Subject Matter Expert (SME) as necessary

- Additions and modifications to configuration including new Web applications and top level sites, content types, metadata columns, list items and system parameters
  - Management of tier 2 and 3 incidents and escalations
  - Development and execution of change control documentation
  - Development and maintenance of configuration specifications
  - ...And Much More...
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### **Your Benefits from Managed Services**

- Visibility from an Executive, Line of Business, or Operations view
  - Focus on strategy, alignment vs. operational
  - Budget predictability and cost management
  - No need to staff for deep application expertise
  - Agility and responsiveness to the business
  - Improved cost-effectiveness (25% to 38% decrease in costs)
  - Applications run as they should (20 to 40% benchmarked improvement in performance)
  - Remove impediments to scalability
  - Mechanism for transitioning to a cloud-based strategy
  - Proactive recommendations for improvement opportunities
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### **Please click below for other Oakwood Managed Services related offerings**

- [Microsoft Azure](#)
  - [Microsoft SQL Database](#)
  - [Custom Application Monitoring](#)
  - [Microsoft Office 365 - Exchange | SharePoint | Teams](#)
  - [End User Experience Monitoring](#)
  - [Applications](#)
  - [Workloads](#)
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